

Hotel and Food Pathway

Click [here](#) for careers!

Major Job Duties:

- Provide a variety of hospitality services to guests/customers
- Maintain a clean and professional work environment
- Collaborate with other team members to ensure guests/customers needs are met
- Ensure adequate amenities for guests/customers

Worker Characteristics

- Customer service oriented
- Interpersonal skills
- Detail oriented
- Organized
- Mindful of safety for self and guests/customers

[Academic Competencies](#)

Click on the academic competencies link to see the knowledge, skills, and abilities for each job

[Housekeeping](#)

Median Annual Salary: **\$20,250-\$21,820**
Number currently employed: 37,780
Annual Openings: 1,180
Short-term, on the job training

[Baggage Porters and Bellhops](#)

Median Annual Salary: **\$19,450-\$22,260**
Number currently employed: 410
Annual Openings: 10
Short-term, on the job training

[Desk Clerk](#)

Median Annual Salary: **\$19,630-\$22,070**
Number currently employed: 6,490
Annual Openings: 380
Short-term, on the job training

[Concierge](#)

Median Annual Salary: **\$22,920-\$29,250**
Number currently employed: 560
Annual Openings: 20
Moderate-term on the job training

[Waiters and Waitresses](#)

Median Annual Salary: **\$19,040-\$19,990**
Number currently employed: 86,430
Annual Openings: 4,270
Short-term, on the job training

[Food Preparation Workers](#)

Median Annual Salary: **\$19,810-\$21,440**
Number currently employed: 22,220
Annual Openings: 790
Short-term, on the job training

[Meeting, Convention, and Event Planner](#)

Median Annual Salary: **\$41,330-\$47,350**
Number currently employed: 2,540
Annual Openings: 50
Bachelor's degree

[Baker](#)

Median Annual Salary: **\$23,770-\$25,090**
Number currently employed: 8,130
Annual Openings: 210
Long-term on the job training

[Restaurant Cook](#)

Median Annual Salary: **\$22,560-\$24,140**
Number currently employed: :35,940
Annual Openings: 1,420
Moderate-term on the job training

[Lodging Manager](#)

Median Annual Salary: **\$42,970-\$51,840**
Number currently employed: 1,890
Annual Openings: 40
Five years work experience

[Chefs and Head Cooks](#)

Median Annual Salary: **\$37,920-\$43,180**
Number currently employed: 3,730
Annual Openings: 90
Five years or more work experience

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Five years or more work

Housekeeping

Perform any combination of light cleaning duties to maintain private households or commercial establishments, such as hotels and hospitals, in a clean and orderly manner. Duties may include making beds, replenishing linens, cleaning rooms and halls, and vacuuming.

X

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Short-term, on the job training

Food Preparation Workers

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Concierge

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Moderate-term on the job training

Waiters and waitresses

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\$19,040-\$19,990
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Baggage Porters and Bellhops

Handle baggage for travelers at transportation terminals or for guests at hotels or similar establishments.

Waiters and waitresses

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Meeting, Convention, and Event Planner

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Long-term on the job training

Restaurant Cook

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Number currently employed: 1,100
Annual Openings: 1,100
Short-term, on the job training

Lodging Manager

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Five years work experience

Chefs and Head Cooks

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Chefs and Head Cooks

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Concierge

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Number currently employed: 560

Desk Clerk

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Short-term, on the job training

Desk Clerk

Accommodate hotel, motel, and resort patrons by registering and assigning rooms to guests, issuing room keys or cards, transmitting and receiving messages, keeping records of occupied rooms and guests' accounts, making and confirming reservations, and presenting statements to and collecting payments from departing guests.

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Restaurant Cook

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Moderate-term on the job training

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- Maintain a clean and professional work environment
- Collaborate with other staff to ensure a positive guest experience
- Ensure guest safety and security

Concierge

Assist patrons at hotel, apartment, or office building with personal services. May take messages, arrange or give advice on transportation, business services or entertainment, or monitor guest requests for housekeeping and maintenance.



Worker Characteristics

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Meeting, Convention, and Event Planner

Coordinate activities of staff, convention personnel, or clients to make arrangements for group meetings, events, or conventions.



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Lodging Manager

Plan, direct, or coordinate activities of an organization or department that provides lodging and other accommodations.

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Waiters and Waitresses

Take orders and serve food and beverages to patrons at tables in dining establishment.



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Perform a variety of food preparation duties other than cooking, such as preparing cold foods and shellfish, slicing meat, and brewing coffee or tea.



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Desk Clerk

Median Annual Salary:
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Baker

Mix and bake ingredients to produce breads, rolls, cookies, cakes, pies, pastries, or other baked goods.

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Waiters and waitresses

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Restaurant Cook

Prepare, season, and cook dishes such as soups, meats, vegetables, or desserts in restaurants. May order supplies, keep records and accounts, price items on menu, or plan menu.

X

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[Academic Competencies](#)

Click on the academic competencies link to see the knowledge, skills, and abilities for each job

Lodging Manager

Median Annual Salary:
\$42,970-\$51,840
Number currently employed: 1,890
Annual Openings:40
Five years work experience

Meeting, Convention, and Event Planner

Median Annual Salary:
\$41,330-\$47,350
Number currently employed: 2,540
Annual Openings: 50
Bachelor's degree

Concierge

Median Annual Salary:
\$22,920-\$29,250
Number currently employed: 560

Chefs and Head Cooks

Direct and may participate in the preparation, seasoning, and cooking of salads, soups, fish, meats, vegetables, desserts, or other foods. May plan and price menu items, order supplies, and keep records and accounts.

Chefs and Head Cooks

Median Annual Salary:
\$37,920-\$43,180
Number currently employed: 3,730
Annual Openings: 90
Five years or more work experience

Housekeeping

Median Annual Salary:
\$20,250-\$21,820
Number currently employed: 37,780
Annual Openings: 1,180
Short-term, on the job training

Annual Openings: 380
Short-term, on the job training

Baggage Porters and Bellhops

Median Annual Salary:
\$19,450-\$22,260
Number currently employed: 410
Annual Openings: 10
Short-term, on the job training

Waiters and waitresses

Median Annual Salary:
\$19,040-\$19,990
Number currently employed: 86,430
Annual Openings: 4,270
Short-term, on the job training

\$23,770-\$25,090

Number currently employed: 8,130
Annual Openings: 210
Long-term on the job training

Restaurant Cook

Median Annual Salary:
\$22,560-\$24,140
Number currently employed: :35,940
Annual Openings: 1,420
Moderate-term on the job training

Food Preparation Workers

Median Annual Salary:
\$19,810-\$21,440
Number currently employed: 22,220
Annual Openings: 790
Short-term, on the job training

[Return to home](#)

Academic Competencies

Click the individual occupation for additional information on the knowledge, skills, and abilities.

Hotel and Food Pathway

Click [here](#) for careers!

[Housekeeping](#)

Median Annual Salary:
\$20,250-\$21,820
Number currently employed: 37,780
Annual Openings: 1,180
Short-term, on the job training

[Baggage Porters and Bellhops](#)

Median Annual Salary:
\$19,450-\$22,260
Number currently employed: 410
Annual Openings: 10
Short-term, on the job training

[Desk Clerk](#)

Median Annual Salary:
\$19,630-\$22,070
Number currently employed: 6,490
Annual Openings: 380
Short-term, on the job training

[Concierge](#)

Median Annual Salary:
\$22,920-\$29,250
Number currently employed: 560
Annual Openings: 20
Moderate-term on the job training

[Waiters and waitresses](#)

Median Annual Salary:
\$19,040-\$19,990
Number currently employed: 86,430
Annual Openings: 4,270
Short-term, on the job training

[Food Preparation Workers](#)

Median Annual Salary:
\$19,810-\$21,440
Number currently employed: 22,220
Annual Openings: 790
Short-term, on the job training

[Meeting, Convention, and Event Planner](#)

Median Annual Salary:
\$41,330-\$47,350
Number currently employed: 2,540
Annual Openings: 50
Bachelor's degree

[Baker](#)

Median Annual Salary:
\$23,770-\$25,090
Number currently employed: 8,130
Annual Openings: 210
Long-term on the job training

[Restaurant Cook](#)

Median Annual Salary:
\$22,560-\$24,140
Number currently employed: :35,940
Annual Openings: 1,420
Moderate-term on the job training

[Lodging Manager](#)

Median Annual Salary:
\$42,970-\$51,840
Number currently employed: 1,890
Annual Openings:40
Five years work experience

[Chefs and Head Cooks](#)

Median Annual Salary:
\$37,920-\$43,180
Number currently employed: 3,730
Annual Openings: 90
Five years or more work experience

Knowledge

Customer and Personal Service

Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

English Language

Knowledge of the structure and content of the English language.

Skills

Service Orientation

Actively looking for ways to help people.

Coordination

Adjusting actions in relation to others' actions.

Active Listening

Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

WorkKeys

Applied Mathematics 1

Reading for Information 3

Locating Information 3

Abilities

Extent Flexibility

The ability to bend, stretch, twist, or reach with your body, arms, and/or legs.

Trunk Strength

The ability to use your abdominal and lower back muscles to support part of the body repeatedly or continuously over time without 'giving out' or fatiguing.

Stamina

The ability to exert yourself physically over long periods of time without getting winded or out of breath.

Baggage Porters and Bellhops^X

[Return to home](#)

Knowledge

Customer and Personal Service

Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

English Language

Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

Public Safety and Security

Knowledge of relevant equipment, policies, procedures, and strategies to promote effective local, state, or national security operations for the protection of people, data, property, and institutions.

Skills

Service Orientation

Actively looking for ways to help people.

Active Listening

Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

Speaking

Talking to others to convey information effectively.

WorkKeys

Applied Mathematics 1

Reading for Information 3

Locating Information 3

Abilities

Oral Comprehension

The ability to listen to and understand information and ideas presented through spoken words and sentences.

Trunk Strength

The ability to use your abdominal and lower back muscles to support part of the body repeatedly or continuously over time without 'giving out' or fatiguing.

Oral Expression

The ability to communicate information and ideas in speaking so others will understand.

Knowledge

Customer and Personal Service

Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

English Language

Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

Public Safety and Security

Knowledge of relevant equipment, policies, procedures, and strategies to promote effective local, state, or national security operations for the protection of people, data, property, and institutions.

Skills

Social Perceptiveness

Being aware of others' reactions and understanding why they react as they do.

Speaking

Talking to others to convey information effectively.

Service Orientation

Actively looking for ways to help people.

WorkKeys

Applied Mathematics 4

Reading for Information 4

Locating Information 4

Abilities

Oral Comprehension

The ability to listen to and understand information and ideas presented through spoken words and sentences.

Oral Expression

The ability to communicate information and ideas in speaking so others will understand.

Speech Clarity

The ability to speak clearly so others can understand you.

Knowledge

Customer and Personal Service

Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

English Language

Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

Clerical

Knowledge of administrative and clerical procedures and systems such as word processing, managing files and records, stenography and transcription, designing forms, and other office procedures and terminology.

Skills

Service Orientation

Actively looking for ways to help people.

Active Listening

Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

Social Perceptiveness

Being aware of others' reactions and understanding why they react as they do.

WorkKeys

Applied Mathematics 4

Reading for Information 4

Locating Information 4

Abilities

Oral Expression

The ability to communicate information and ideas in speaking so others will understand.

Oral Comprehension

The ability to listen to and understand information and ideas presented through spoken words and sentences.

Speech Clarity

The ability to speak clearly so others can understand you.

Meeting, Convention, and Event Planner ^X

[Return to home](#)

Knowledge

Customer and Personal Service

Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

English Language

Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

Communications and Media

Knowledge of media production, communication, and dissemination techniques and methods. This includes alternative ways to inform and entertain via written, oral, and visual media

Skills

Active Listening

Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

Reading Comprehension

Understanding written sentences and paragraphs in work related documents.

Speaking

Talking to others to convey information effectively.

WorkKeys

Applied Mathematics 4

Reading for Information 5

Locating Information 4

Abilities

Oral Comprehension

The ability to listen to and understand information and ideas presented through spoken words and sentences.

Oral Expression

The ability to communicate information and ideas in speaking so others will understand.

Speech Recognition

The ability to identify and understand the speech of another person.

Knowledge

Administration and Management

Knowledge of business and management principles involved in strategic planning, resource allocation, human resources modeling, leadership technique, production methods, and coordination of people and resources.

English Language

Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

Personnel and Human Resources

Knowledge of principles and procedures for personnel recruitment, selection, training, compensation and benefits, labor relations and negotiation, and personnel information systems.

Skills

Active Listening

Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

Service Orientation

Actively looking for ways to help people.

Management of Personnel Resources

Motivating, developing, and directing people as they work, identifying the best people for the job.

WorkKeys

Applied Mathematics 5

Reading for Information 5

Locating Information 4

Abilities

Oral Comprehension

The ability to listen to and understand information and ideas presented through spoken words and sentences.

Oral Expression

The ability to communicate information and ideas in speaking so others will understand.

Problem Sensitivity

The ability to tell when something is wrong or is likely to go wrong. It does not involve solving the problem, only recognizing there is a problem.

Waiters and waitresses^X

[Return to home](#)

Knowledge

Customer and Personal Service

Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

Food Production

Knowledge of techniques and equipment for planting, growing, and harvesting food products (both plant and animal) for consumption, including storage/handling techniques.

Skills

Active Listening

Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

Social Perceptiveness

Being aware of others' reactions and understanding why they react as they do.

Service Orientation

Actively looking for ways to help people.

WorkKeys

Applied Mathematics 3

Reading for Information 3

Locating Information 4

Abilities

Oral Comprehension

The ability to listen to and understand information and ideas presented through spoken words and sentences.

Oral Expression

The ability to communicate information and ideas in speaking so others will understand.

Speech Recognition

The ability to identify and understand the speech of another person.

Food Preparation Workers ^X

[Return to home](#)

Knowledge

Customer and Personal Service

Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

Administration and Management

Knowledge of business and management principles involved in strategic planning, resource allocation, human resources modeling, leadership technique, production methods, and coordination of people and resources.

Public Safety and Security

Knowledge of relevant equipment, policies, procedures, and strategies to promote effective local, state, or national security operations for the protection of people, data, property, and institutions.

Skills

Active Listening

Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

Coordination

Adjusting actions in relation to others' actions.

Service Orientation

Actively looking for ways to help people.

WorkKeys

Applied Mathematics 3

Reading for Information 3

Locating Information 3

Abilities

Near Vision

The ability to see details at close range (within a few feet of the observer).

Arm-Hand Steadiness

The ability to keep your hand and arm steady while moving your arm or while holding your arm and hand in one position.

Manual Dexterity

The ability to quickly move your hand, your hand together with your arm, or your two hands to grasp, manipulate, or assemble objects.

Knowledge

Production and Processing
Knowledge of raw materials, production processes, quality control, costs, and other techniques for maximizing the effective manufacture and distribution of goods.

Customer and Personal Service
Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

Food Production
Knowledge of techniques and equipment for planting, growing, and harvesting food products (both plant and animal) for consumption, including storage/handling techniques.

Skills

Monitoring
Monitoring/Assessing performance of yourself, other individuals, or organizations to make improvements or take corrective action.

Active Learning
Understanding the implications of new information for both current and future problem-solving and decision-making.

Active Listening
Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

WorkKeys

Applied Mathematics 4

Reading for Information 4

Locating Information 4

Abilities

Oral Comprehension
The ability to listen to and understand information and ideas presented through spoken words and sentences.

Oral Expression
The ability to communicate information and ideas in speaking so others will understand.

Near Vision
The ability to see details at close range (within a few feet of the observer).

Restaurant Cook^X

[Return to home](#)

Knowledge

Food Production

Knowledge of techniques and equipment for planting, growing, and harvesting food products (both plant and animal) for consumption, including storage/handling techniques.

Production and Processing

Knowledge of raw materials, production processes, quality control, costs, and other techniques for maximizing the effective manufacture and distribution of goods.

English Language

Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

Skills

Coordination

Adjusting actions in relation to others' actions.

Monitoring

Monitoring/Assessing performance of yourself, other individuals, or organizations to make improvements or take corrective action. Being aware of others' reactions and understanding why they react as they do.

Active Listening

Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

WorkKeys

Applied Mathematics 4

Reading for Information 4

Locating Information 4

Abilities

Problem Sensitivity

The ability to tell when something is wrong or is likely to go wrong. It does not involve solving the problem, only recognizing there is a problem.

Arm-Hand Steadiness

The ability to keep your hand and arm steady while moving your arm or while holding your arm and hand in one position.

Information Ordering

The ability to arrange things or actions in a certain order or pattern according to a specific rule or set of rules (e.g., patterns of numbers, letters, words, pictures, mathematical operations).

Chefs and Head Cooks^X

[Return to home](#)

Knowledge

Food Production

Knowledge of techniques and equipment for planting, growing, and harvesting food products (both plant and animal) for consumption, including storage/handling techniques.

Production and Processing

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Skills

Monitoring

Monitoring/Assessing performance of yourself, other individuals, or organizations to make improvements or take corrective action.

Coordination

Adjusting actions in relation to others' actions.

Speaking

Talking to others to convey information effectively.

WorkKeys

Applied Mathematics 4

Reading for Information 4

Locating Information 3

Abilities

Oral Comprehension

The ability to listen to and understand information and ideas presented through spoken words and sentences.

Oral Expression

The ability to communicate information and ideas in speaking so others will understand.

Problem Sensitivity

The ability to tell when something is wrong or is likely to go wrong. It does not involve solving the problem, only recognizing there is a problem.